

Sample

Diversified Industries, Inc. Internal Customer Relations Feedback Survey Report

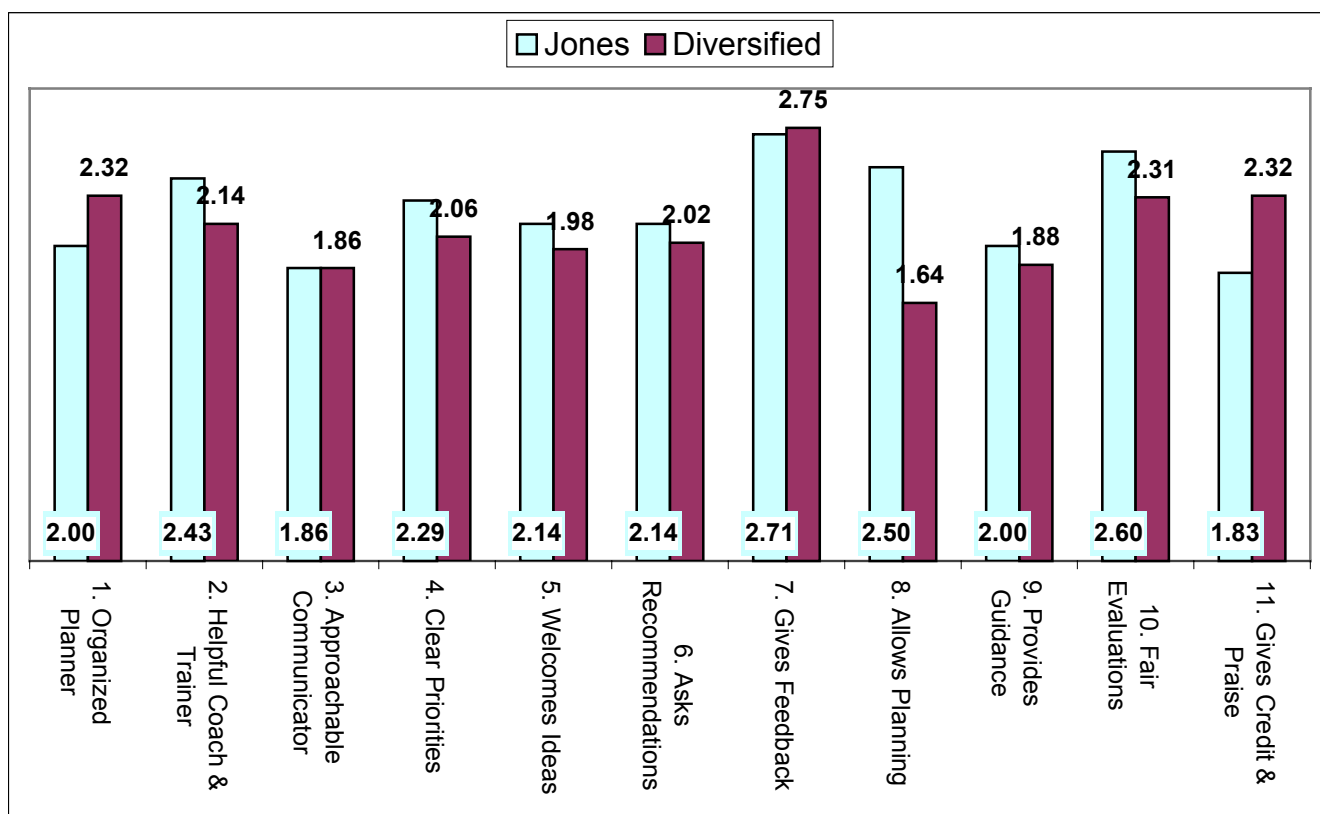
Greg Jones

Number of respondents: 8

Interpreting the Results:

The survey was administered on a 6-point scale:

1 – Strongly Agree 2 - Agree 3-Undecided/Neutral 4 – Disagree 5 – Strongly Disagree 6 – N/A



Manager Averages by Item (a lower number is more desirable):

Item Comments (typed verbatim):

- 1. This person is well organized and a good planner.** avg. = 2.00
 - I agree – he always knows what we will be doing, at least a month out.
 - Mike’s desk is a mess and he can’t easily find things that he looks for.
 - He is an expert in this area, providing his employees with weekly outlines of what needs to be done.